



## Privacy Policy v1.7

PAY BTC ABN: 92 970 314 904

Adopted on: 20/03/2019  
Last Amended: 04/09/25

## Introduction

This site is owned and operated by paybtc and is located at <https://paybtc.com.au>

paybtc provides the following services:

- Fixed price instant Bitcoin exchange service for Australian dollars (AUD);

Your privacy on the Internet is of the utmost importance to us. We will never sell or share your personal information with third parties unless required for compliance purposes. Due to compliance requirements and because we may gather certain types of information about our users, we feel you should fully understand our policy and the terms and conditions surrounding the capture and use of that information. This privacy statement discloses what information we gather and how we use it.

The private information you provide on [paybtc.com.au](https://paybtc.com.au) will be used only for its intended purpose.

By using [paybtc.com.au](https://paybtc.com.au), you consent to the data practices described hereinafter.

## Personal Information

As a general rule, paybtc does not collect personal information about you when you visit [paybtc.com.au](https://paybtc.com.au), unless you choose to provide such information to us to use our services. Submitting personal information through [paybtc.com.au](https://paybtc.com.au) is required in order to use our services. By doing so, you are giving paybtc your permission to use the information for the stated purpose.

If you choose to provide us with personal information on [paybtc.com.au](https://paybtc.com.au) or through methods such as contacting us through <https://paybtc.com.au/help> we use that information to verify your identity and to help us provide you with information.

We may also use the personal information to respond to any of your message(s) and/or feedback(s). The information we may receive from you varies based on what you do when visiting [paybtc.com.au](https://paybtc.com.au).

## Access, Correction and Deletion of Personal Information

In accordance with the Australian Privacy Principles, you have the right to request access to the personal information we hold about you, and to request that we correct any information that is inaccurate, out of date, incomplete, irrelevant or misleading.

You also have the right to request that we delete personal information we hold about you, subject to any legal and regulatory obligations that require us to retain certain records.

To exercise these rights, please contact us through <https://paybtc.com.au/help>. We will respond to your request within a reasonable period of time. If we are unable to provide you with access to, or correct, or delete the information as requested, we will provide you with a written explanation.

## **Unsolicited Personal Information**

If we receive personal information that we did not request, we will determine whether it is reasonably necessary for our functions or activities. If not, and it is lawful and reasonable to do so, we will delete or destroy that information.

## **Notification of Collection**

When we collect your personal information, we will take reasonable steps to notify you of why we are collecting it, how it will be used, and to whom it may be disclosed. This notification may be provided at the time of collection or through this Privacy Policy.

## **Collection of Personal Information**

By using paybtc.com.au and its functions, you must provide basic information such as including but not limited to your name, address and email address and Identity documents which allows us to send information, provide updates and/or process the type of Information you so desire.

## **The Nature of Personal Information We Collect**

Personal information we collect which you must provide to us includes, inter alia:

- 'Identifying information' (i.e. name, date and place of birth, age); and
- 'Contact information' (i.e. home / office address).
- Identity information (i.e drivers licence / passport )
- Source of funds (i.e bank statements)

## **Automatically Collected Information**

We collect and temporarily store certain information about your visit for use in site management and security purposes only. We collect and analyse this information because it helps us to better design paybtc.com.au to suit your needs. We may also automatically collect information about the web content you view in the event of a known security or virus threat.

The information includes, inter alia:

- The internet protocol ("IP") address (a unique number for each computer connected to the internet) from which you access our Website;
- The type of browser used to access our Website;
- The operating system used to access our Website;
- The date and time you access our Website;

- The Universal Resource Locators (“URLs”) or address of the pages you visit;
- Your username, if it was used to log in to paybtc.com.au; and
- If you visited this Website from another website, the URL of the forwarding site.

### **Information Collected for Tracking and Customization (Cookies)**

- A ‘cookie’ is a small file that a website transfers to your computer to allow it to remember specific information about your session while you are connected. Your computer will only share the information in the cookie with paybtc.com.au that provided it, and no other website can request it. There are two types of cookies:
- ‘Session’: Session cookies last only as long as your web browser is open. Once you close your browser, the cookie is deleted. Websites may use session cookies for technical purposes such as to enable better navigation through the site, or to allow you to customize your preferences for interacting with the site.
- ‘Persistent’: Persistent cookies are saved on a user’s hard drive in order to determine which users are new to the site or are returning.

### **Use of Your Personal Information**

Personal information submitted to us through our website will be used for the purposes specified in this policy or on the relevant pages of paybtc.com.au.

We may use your personal information to:

- administer our website and business
- personalize our website for you
- send you non-marketing communications
- send you email notifications that you have specifically requested
- send you updates, you can inform us at any time if you no longer require the updates;
- send you marketing communications relating to our business which we think may be of interest to you, by post or, where you have specifically agreed to this, by email or similar technology (you can inform us at any time if you no longer require marketing communications)
- deal with enquiries and complaints made by or about you relating to our website
- keep our website secure and prevent fraud

### **Disclosure of Your Personal Information**

- The personal information you provide to us as the foregoing paragraphs describes, may be used and disclosed without limitations, to our employees, staffs and in limited circumstances to other parties we deem fit for the purpose and in the manner reasonably necessary for purposes set out in this Privacy Policy.
- In limited circumstances, personal information may be disclosed and/or supplied between the third parties for the purposes of fraud prevention. When personal information is disclosed and/or supplied between the third parties all terms and conditions contained herein shall have effect for the purpose of protecting your personal information.

- Compliance with legal requirements for the enforcement of law, regulations, court orders, subpoena, warrant during the course of a legal proceedings or otherwise may render our need to disclose personal information.

## **Data Security of Your Personal Information**

paybtc uses encrypted data storage and best practices to secure your personal information from unauthorized access, use or disclosure.

## **Opt-Out & Unsubscribe**

paybtc respects your privacy and gives you an opportunity to opt-out of receiving information by contacting us at <https://paybtc.com.au/help> or by clicking unsubscribe.

## **Changes**

The terms contained in this Privacy Policy may change and subject to modification and amendments. All modifications and the time of the changes and modification will be subject to the sole discretion of paybtc and such changes will have immediate effect. No notice will be given to you prior to such changes and/or modifications; you are therefore advised to review our Privacy Policy from time to time.